

# Secure Travel

Additional support and protection are just a phone call away.



Bringing you and your employees' greater peace of mind through coverage of medical evacuation, repatriation, and lost fees due to travel changes.



Family and friends are protected through our travel companion benefits, so that they can focus on being there for their loved one in a time of emergency.



Coverage is easy. The employee or designee simply calls Secure Travel at (888) 226-4567 prior to transportation arrangements being made.



# Additional Protection when you travel.

Emergencies can happen while traveling, but help is only a phone call away.

New York Life Group Benefit Solutions (NYL GBS) Secure Travel offers pre-trip planning, assistance while traveling, and emergency medical transportation benefit for covered person traveling 100 miles or more from home. Service is a phone call away, 24/7/365.

Pre-trip planning	Traveling assistance	Emergency assistance*
<ul style="list-style-type: none"> <li>• Immunization requirements</li> <li>• Visa and passport requirements</li> <li>• Embassy/consular referrals</li> <li>• Foreign exchange rates</li> <li>• Travel advisories and weather conditions</li> <li>• Cultural information</li> </ul>	<ul style="list-style-type: none"> <li>• 24-hour multilingual assistance and referral to interpretation and translation services</li> <li>• Referrals to physicians, dentists, medical facilities and legal assistance providers</li> <li>• Arrangements for payment of medical expenses up to \$10,000 if required prior to treatment**</li> <li>• Assistance with lost or stolen items, including luggage and prescription replacement services**</li> <li>• Emergency cash advances, up to \$1,500**</li> <li>• Advancement of bail**</li> </ul>	<ul style="list-style-type: none"> <li>• Emergency evacuation and repatriation, when medically necessary; arrange and cover the cost of transportation to the nearest adequate medical facility***</li> <li>• Travel arrangements for the return of a travel companion or children under age 18 who are left unattended due to the covered person's medical emergency</li> <li>• Cover round-trip transportation as well as accommodations, up to \$150 per day for up to seven days, for a family member or friend to visit a covered person who is hospitalized more than 100 miles away from home for more than seven days</li> <li>• Arrange and cover the costs associated with returning a deceased covered person's remains to his or her place of residence for burial</li> <li>• Emergency message relay, toll-free</li> <li>• Assistance with making emergency travel arrangements**</li> </ul>

 **NYL GBS Secure Travel**  
 From the United States and Canada, call **(888) 226-4567**  
 From other locations, call collect **(202) 331-7635**  
 Fax: **(202) 331-1528**  
 Email: [ops@us.generaliglobalassistance.com](mailto:ops@us.generaliglobalassistance.com)  
**Emergency services must be coordinated through Generali Global Assistance. Services coordinated outside of this program may not be eligible for payment.**  
 Policyholder name: Stillwater Mining Company DBA Sibanye-Stillwater  
 Policy # OK 0968037 Group#57

 **To learn more, call (888) 226-4567**

- Emergency Assistance services may be insured under a group or blanket insurance policy issued by Life Insurance Company of North America . All other NYL GBS Secure Travel services are NOT insurance and do not provide reimbursement of expenses or financial losses. Expenses for medical care are not covered.
- Covered person is responsible for any advances, payments, travel-related or replacement costs and must provide confirmation of reimbursement. Credit card(s) used to guarantee reimbursement must have sufficient available limit to cover the amount of the advance.
- Initial transport by ambulance following a covered medical emergency is excluded.